



# Healthcare services you can depend on

As a Raymond James client, you now have access to the healthcare concierge services provided by PinnacleCare.

## PINNACLECARE ADVOCATES FOR YOU IN THE CASE OF A MAJOR MEDICAL ISSUE AND WILL:

- Help you better understand your diagnosis and treatment options
- Collect, organize and review your medical records
- Identify a top medical expert to confirm the details of your diagnosis and determine appropriate treatment options
- Facilitate and schedule your appointments
- Coordinate the transfer of medical records for review prior to your scheduled appointments
- Follow up with you to ensure you are on the right path

When you engage with PinnacleCare, you can expect to have your most pressing medical questions carefully addressed. Questions such as: Is my diagnosis correct? Which doctors are best for me? Is surgery necessary for my condition or is there an alternative option? Which facilities have shown to offer the best outcomes?



**77% OF ENGAGEMENTS**  
result in change of diagnosis,  
treatment, surgery and/or  
treating physician



**76% OF MEMBERS**  
are scheduled an appointment  
with the physician of their choice  
on the day requested



**90%+ OF MEMBERS**  
follow through on recommended  
expert opinions and treatment  
plans

To learn more about the services PinnacleCare proudly offers Raymond James clients, contact Rebecca Bux at [RBux@PinnacleCare.com](mailto:RBux@PinnacleCare.com) or 410.215.4483.

Clients can call between 8 a.m. and 6 p.m. ET.

**RAYMOND JAMES®**

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